



## Unidirectional Flushing Ensures a Safe, Reliable Drinking Water Supply

Mesa Water District (Mesa Water®) performs unidirectional flushing of the water main lines and fire hydrants as part of its regular preventative maintenance program.

Unidirectional flushing involves cleaning pipes by forcing water through isolated sections at high velocities, in a single direction. This produces a scouring action that loosens and removes any sediment buildup and sand from pipes that deliver your water. The sediment that is present is normal, however removing it improves the appearance of the water.

During a flushing operation in your neighborhood, you will see Mesa Water crews flushing water via fire hydrants and end of water main blow off pipes. Should you see water discharged in the street, please know that this a necessary part of maintaining a reliable, safe drinking water supply. Some of this discharged water will soak back into the groundwater basins for reuse.

### How will this affect my water service?

- Water flushing generally occurs between 9 a.m. and 3 p.m. and affected customers are notified in advance of this work with a door tag.
- Mesa Water's Operations team asks that you refrain from using water during that time, especially hot water, including laundry use, due to the potential of sediment getting into your hot water heater and appliances.
- Residents are able to flush toilets during this time.
- Once the work is completed, you may notice some discoloration or sediment in your tap water, affecting only its appearance. The water is safe and will clear up in a few minutes when you run cold water through the faucet of your bathtub or other unscreened tap such as a garden hose.

For more information on Mesa Water's flushing program, contact the Water Quality Department at 949.574.1031.

*Thank you for the privilege of providing you with 100% local, reliable, clean, safe water.*



### Mesa Water Notify Keeps You Informed

Through our Mesa Water Notify system, we are able to send messages to our customers via email and text. The new year is a good time to contact our Customer Services Department at 949.631.1200 to be sure we have your most current email address and mobile number, so that we can reach you in real-time in the event of an emergency.

## Staff Splash: Meet Eva Pierce

Eva Pierce, senior buyer at Mesa Water, ensures the District procures the services and purchases the tools it needs to provide local, reliable, clean, safe water to its community at competitive rates and costs.

**Q: What is your favorite thing about Mesa Water?**

A: The feeling of community is strong within Mesa Water. Despite being a small team, our staff is incredibly powerful, working together seamlessly to achieve great feats daily.

**Q: What would people find surprising about your role?**

A: People would find surprising that I am tasked with not only ensuring the procurement of essential goods and services for daily operations, but also overseeing contracts within the District. My responsibilities include drafting, occasionally negotiating, and managing an array of contractual agreements.

**Q: What is one finance program or initiative you are most proud of?**

A: Since starting my position at Mesa Water last year, one of my objectives has been to identify efficiencies within the purchasing function. I'm excited for the launch of the District's use of an e-bidding system, where staff will have the ability to post and process solicitations for goods and services needed through the District's website online.

**Q: When you are not busy at work, what do you enjoy doing?**

A: Spending time with my husband and two sons; working out, or these days simply curled up on the couch watching a good TV series.

*Staff Splash is a recurring feature in News on Tap. Look forward to meeting more Mesa Water employees in future issues.*



## Mesa Water's Annual Video Contest for High School and College Students Coming Soon

Mesa Water's video contest returns this spring! Local students who live in or attend high schools and colleges in the Mesa Water service area, are invited to submit a creative video (60 seconds or less) answering one of these questions:

- What does it mean to you that Mesa Water is 100% local? – #PurelyLocal
- Why is it safe to drink Mesa Water straight from the tap? – #ByeByeBottled
- Why do you love Mesa Water? – #ILoveMesaWater

Students can win up to \$1,000. Stay tuned for contest rules and details coming soon!



### Water Issues Study Group

Immerse yourself in water education on January 30 and February 20, 2024, at Water Issues Study Group. The two-evening program provides invigorating discussions about our 100% local water, for adults who live or own a business in our service area. Refreshments will be served. RSVP by January 19. To reserve your spot, contact us at [Info@MesaWater.org](mailto:Info@MesaWater.org) or visit [MesaWater.org/WISG](http://MesaWater.org/WISG).



[MesaWater.org](http://MesaWater.org)

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Produced by Mesa Water's Board of Directors, **News On Tap** is a bi-monthly publication to inform Mesa Water's customers and community about water issues and events.

### BOARD MEETINGS

Mesa Water Board meetings are held the second and fourth Wednesday of each month at 4:30 p.m. at 1965 Placentia Avenue, Costa Mesa, and are open to the public. For more information, call 949.631.1206.

### Public Affairs Department

949.631.1201

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### After Hours Emergency Phone: 949.631.1200

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