



*Dedicated to  
Satisfying our Community's  
Water Needs*

**MINUTES OF THE BOARD OF DIRECTORS  
MESA WATER DISTRICT  
Wednesday, March 25, 2026  
1965 Placentia Avenue, Costa Mesa, CA 92627  
4:30 p.m. Regular Board Meeting**

**CALL TO ORDER**

The meeting of the Board of Directors was called to order at 4:30 p.m. by President DePasquale.

**PLEDGE OF ALLEGIANCE**

Director Atkinson led the Pledge of Allegiance.

Directors Present

Marice H. DePasquale, President  
Shawn Dewane, Vice President  
Fred R. Bockmiller, P.E., Director  
Jim Atkinson, Director  
James R. Fisler, Director

Directors Absent

None

Staff Present

Paul E. Shoenberger, P.E., General Manager  
Denise Khalifa, Chief Administrative Officer/District Secretary  
Kurt Lind, Business Manager/Acting District Treasurer  
Calvin Hsu, CPA, Chief Financial Officer  
Stacy Taylor, Water Policy Manager  
Juan Hernandez, Assistant Water Operations Manager  
Nadia Boutros, Civil Engineer  
Karyn Igar, Principal Engineer  
Kaitlyn Norris, Public Affairs Supervisor  
Rob Anslow, General Legal Counsel

Others Present

David Bolland, Water Policy Consultant, Dave Bolland and Associates  
Brian Pesis, Principal, Management Consulting, Plante Moran

**PUBLIC COMMENTS**

President DePasquale asked for public comments on items not on the agenda.

Water Policy Manager Taylor introduced Dave Bolland and Associates Water Policy Consultant Dave Bolland who offered comments to the Mesa Water Board regarding the District's initiatives and stewardship efforts.

The Board thanked Mr. Bolland for his comments.

**ITEMS TO BE ADDED, REMOVED OR REORDERED ON THE AGENDA**

President DePasquale recommended reordering the agenda to take Item 10 before Item 9. There were no objections.

**CONSENT CALENDAR ITEMS:**

1. Approve minutes of the regular Board meeting of February 25, 2026.
2. Receive and file the Developer Project Status Report.
3. Receive and file the Mesa Water and Other Agency Projects Status Report.
4. Receive and file the Water Quality Call Report.
5. Receive and file the Accounts Paid Listing.
6. Receive and file the Monthly Financial Reports.
7. Receive and file the Outreach Update.
8.
  - a. Amend the Maintenance Agreement with Emissions Compliance Controls Company for an additional \$150,000 per year for Fiscal Years 2026 and 2027 for a total contract amount not to exceed \$200,000 per year to provide an overhaul of Reservoir 2 Engine 2, and authorize execution of the amendment;
  - b. Amend the Professional Services Agreement with Black & Veatch Corporation for an additional \$948,800 for a total contract amount not to exceed \$1,501,159 to continue to provide Construction Management and Inspection Services for the Reservoirs 1 & 2 Upgrades Project and the Reservoir 2 Pump Station Recovery, and authorize execution of the amendment;
  - c. Amend the Professional Services Agreement with Hazen and Sawyer, Inc. for an additional \$29,515 for a total contract amount not to exceed \$254,635 to provide plans and specifications for the contractor to rebuild the failed motive water line, and authorize execution of the amendment; and
  - d. Authorize the General Manager to execute additional contracts and change orders in the aggregate of \$500,000 for the Reservoir 2 Pump Station Recovery efforts.

**MOTION**

Motion by Vice President Dewane, second by Director Bockmiller, to approve Items 1 - 8 of the Consent Calendar. Motion passed 5 – 0.

**PRESENTATION AND DISCUSSION ITEMS:**

**ITEM 10 - CUSTOMER INFORMATION SYSTEM:**

Business Manager Lind provided an overview of the topic and introduced Public Affairs Supervisor Norris who proceeded with a presentation that highlighted the following:

- SpryCIS Overview
- Key Customer Changes
- Major Customer Benefits
- Strategic Plan Alignment
- Customer Outreach Plan
- Expected Outcomes and Next Steps

Mr. Lind and Ms. Norris responded to questions from the Board and they thanked them for the presentation.

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9. ATTENDANCE AT INDUSTRY EVENTS:

GM Shoenberger provided a brief overview of the topic.

President DePasquale stated that the purpose of this item is to establish clear guidance for the Board and Mesa Water staff attending industry events.

Discussion ensued amongst the Board and they gave direction to staff.

10. CUSTOMER INFORMATION SYSTEM:

Item taken earlier in the agenda.

**ACTION ITEMS:**

11. NICE CXONE SCREEN POP ENHANCEMENT:

MOTION

Motion by Director Bockmiller, second by Vice President Dewane, to approve a contract with T2 Tech for \$22,305 to provide technical implementation services for the integration between SpryPoint CIS and the NICE Cxone phone system to enable automated screen pops of customer account information during inbound calls, and authorize execution of the contract. Motion passed 5 – 0.

12. CUSTOMER SERVICES CALL ENHANCEMENT:

MOTION

Motion by Vice President Dewane, second by Director Bockmiller, to approve a contract with T2 Tech for \$10,583 to provide technical implementation services for the integration between Anna AI and the NICE CXone phone system to enhance customer experience capabilities and ensure secure and efficient operations, and authorize execution of the contract. Motion passed 5 - 0.

13. CHANDLER & CRODDY WELLS AND PIPELINE PROJECT:

MOTION

Motion by Vice President Dewane, second by Director Bockmiller, to approve a contract amendment with Butier Engineering, Inc. for an amount not to exceed \$55,000 to provide additional Construction Management and Inspection Services for the Chandler & Croddy Wells and Pipeline Project, and extend the allowed annual authorizations for an additional year, and authorize execution of the contract. Motion passed 5 – 0.

14. SENATE BILL 852:

GM Shoenberger introduced District Secretary Khalifa who provided an overview of the topic.

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Discussion ensued amongst the Board.

The Board gave direction to staff to:

- Direct Mesa Water District's Filing Officer (District Secretary) to coordinate with the Chief Financial Officer to annually e-file his Statement of Economic Interests with the Fair Political Practices Commission; and
- As it relates to Senate Bill 852, approve Option 3 – Maintain the Current Filing Structure for the Board of Directors to continue e-filing with the Orange County Board of Supervisors until additional guidance or regulatory clarification is provided.

15. FISCAL YEAR 2027 WORK PLAN UPDATES:

MOTION

Motion by Vice President Dewane, second by President DePasquale, to approve a contract with LA Consulting, Inc. for \$20,440 and a 10% contingency of \$2,044 for a total authorized contract amount not to exceed \$22,484 to facilitate Mesa Water District's Fiscal Year 2027 Work Plan Updates and perform Work Data Quality Control Services, and authorize execution of the contract. Motion passed 5 - 0.

**REPORTS:**

16. REPORT OF THE GENERAL MANAGER:

- February Key Indicators Report

17. DIRECTORS' REPORTS AND COMMENTS

**INFORMATION ITEMS:**

18. FEDERAL ADVOCACY UPDATE

19. STATE ADVOCACY UPDATE

20. ORANGE COUNTY ADVOCACY UPDATE

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President DePasquale adjourned the meeting at 5:55 p.m. to a Regular Board Meeting scheduled for Wednesday, April 8, 2026 at 4:30 p.m.

Approved:

DocuSigned by:

*Marice DePasquale*

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Marice H. DePasquale, President

Signed by:

*Denise Khalifa*

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Denise Khalifa, District Secretary

Recording Secretary: Sharon D. Brimer