

SINGLE METER POLICY

April 3, 2025

Single Meter Policy

4.2.8 Single Meter Policy

Mesa Water's standard metering Policy is that individually owned units shall be individually metered unless otherwise set forth in these Rules and Regulations.

All meters shall be placed in public right of way unless approved easements are accepted by the District Engineer and approved by the Board of Directors per Section 4.2.15.

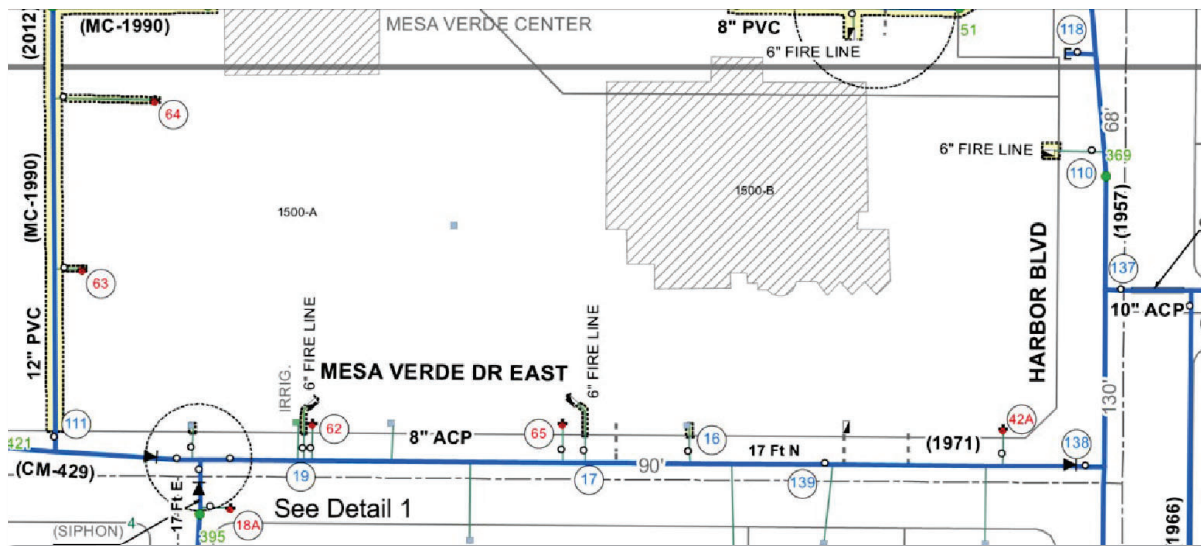
Homeowners Association Communities



3 | April 3, 2025



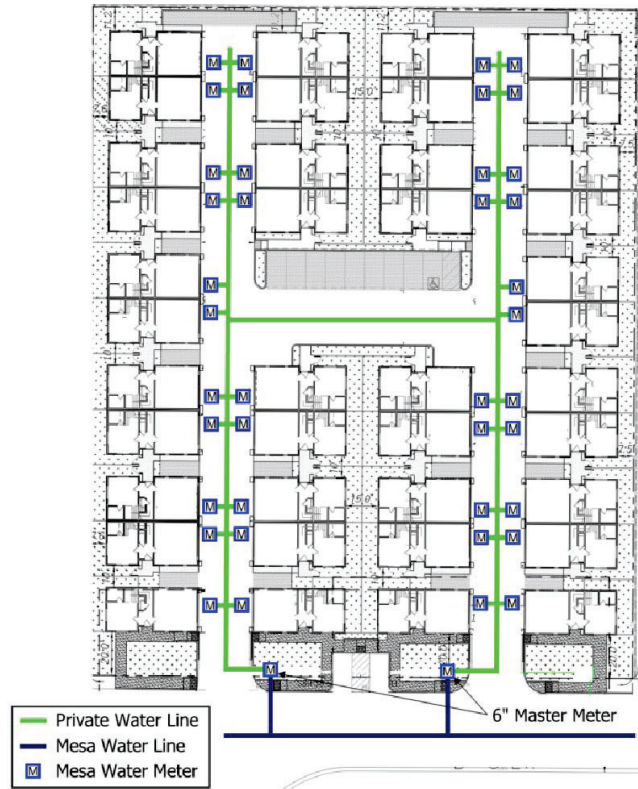
Apartment Communities



4 | April 3, 2025



Potential Single Meter Policy



5 | April 3, 2025



Potential Single Meter Policy



6 | April 3, 2025



Updated Single Meter Policy Pros and Cons

Pros

- A direct billing and communication connection
- Cost positive
- No interior pipe easements or ownership
- Improved leak detection

Cons

- Increased number of bills to process and send
- Potential increase in delinquent accounts
- Complicated meter piping
- Owners shutting down Mesa Water Customers
- Potential staffing needs
- Access to read meters (gated communities)
- Internal cross connection
- Non-permitted internal connections

7 | April 3, 2025



Outreach Approach to Existing Master Metered Communities

- *News on Tap* to Apartments via Mailing List
- Annual Direct Mailing to Every Door Direct Mail
- Door Hangers

8 | April 3, 2025



Recommendation

Direct staff to develop an updated Single Meter Policy and develop a communications plan for existing apartment and master metered communities.

QUESTIONS?





THANK YOU!

