



Action Item 1

DISTRICT ACCOMPLISHMENTS & ACCOLADES

April 2024 – March 2025

April 3, 2025



WATER OPERATIONS

April 3, 2025



- **Water Quality**
- **Production**
- **Distribution**
- **Field Services**
- **Fleet & Facilities**

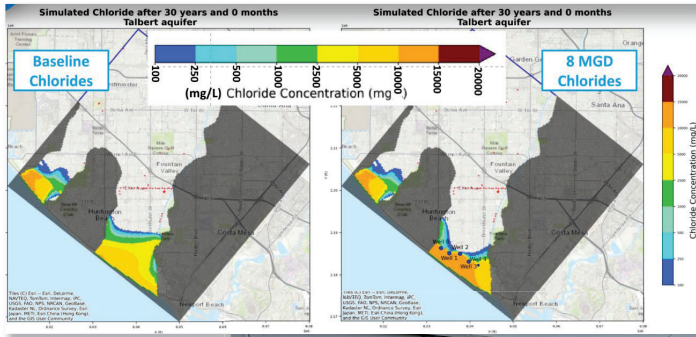


3 | April 3, 2025

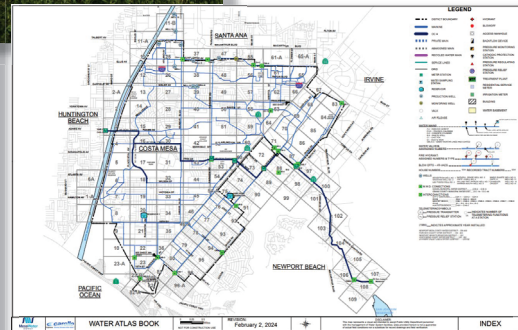
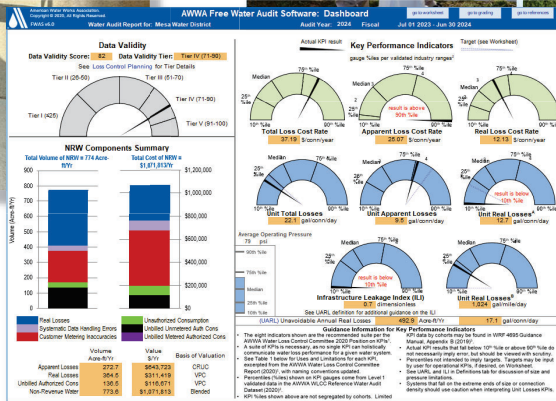


ENGINEERING

April 3, 2025



5 | April 3, 2025

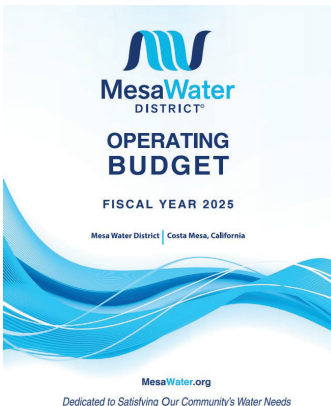


6 | April 3, 2025



FINANCIAL SERVICES

April 3, 2025



**600 Days
Cash**



**AAA
Credit Rating**
by Fitch and
Standard &
Poor's

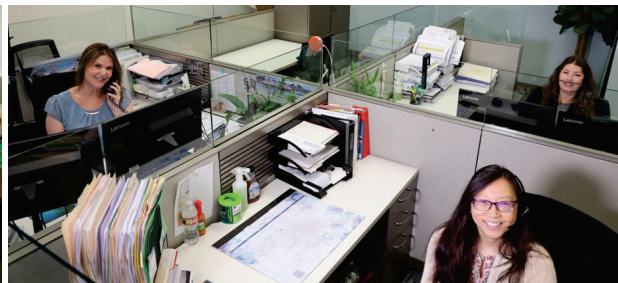
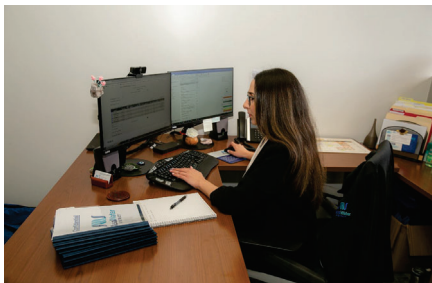
One of the
**MOST
EFFICIENT**
WATER AGENCIES
in Orange County

OFFICE OF THE GENERAL MANAGER

April 3, 2025



SCADA
SUPERVISORY CONTROL AND DATA ACQUISITION



HUMAN RESOURCES & ADMINISTRATIVE SERVICES

April 3, 2025



**PERFORMANCE EVALUATION
TRAINING**

HUMAN RESOURCES DEPARTMENT



**EMPLOYEE
RULES & REGULATIONS**

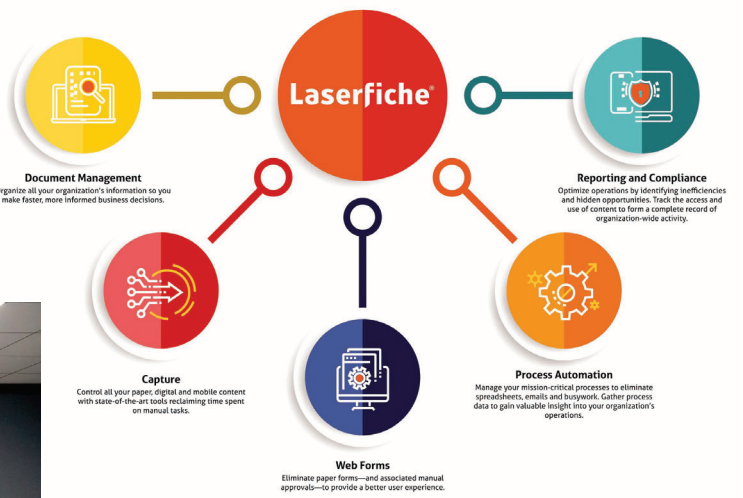
Adopted: May 22, 2024

GALLUP



PUBLIC RECORD REQUESTS

A commitment to transparency



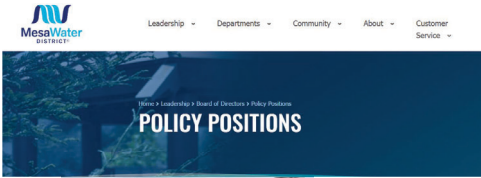



MesaWater
DISTRICT®

WATER POLICY

April 3, 2025

Water Policy – Policy Leadership, Industry Influence



The Special Districts Dialogue Volume 4, Number 1, January 2025

An update from your Special District Representatives on OC LAFCO



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Kathryn Freshley
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(949) 632-2653
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CUSTOMER SERVICES

April 3, 2025



SpryPoint



19 | April 3, 2025



PUBLIC AFFAIRS

April 3, 2025

2023-24 FISCAL YEAR IN REVIEW

DID YOU KNOW?
100% of the water Mesa Water customers use indoors is captured, recycled and put back into the Orange County Groundwater Basin as drinking water.

9 BILLION GALLONS OF 100% LOCAL GROUNDWATER DELIVERED TO CUSTOMERS

- 110,000 Residents Served
- 1,647 New Customers
- 3,400 Hydrants and Hydrant Valve Replacements To Support Fire Protection
- 63 Hydrant and Hydrant Valve Replacements

\$1,000+ Gallons of local drinking water dependent at the ventilation to customers from New Water's vending machine located at 2565 Pico Plaza Avenue, Costa Mesa

30,000+ Water Quality Tests Completed

\$250,000 Grant Received from the U.S. Bureau of Reclamation for Local Groundwater Supply Improvement Project (Local GSI) feasibility study that will explore the benefits of brackish groundwater desalination to enhance local and regional water supplies.

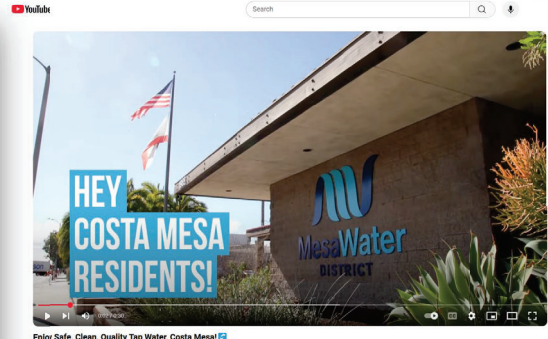
\$70 MILLION IN CAPITAL IMPROVEMENTS & ONGOING MAINTENANCE TO ENSURE WATER RELIABILITY

- 45 Notify Alerts Sent to keep customers informed of planned and unplanned water interruptions
- Upgrades underway at 2 reservoirs to help manage peak water demands by storing Up to 11 Million Additional Gallons of Water
- 2 New Groundwater Wells Pumping 8,000 gallons per minute
- 32 Mainline Valves Replaced
- 5,563 Service Orders Completed

Be Mesa Water Wise – Check Out Our Rebates

Mesa Water District (Mesa Water) offers a number of residential rebates to help customers be more efficient with water use and save money on your water bill. Learn more at www.MesaWater.org/BeMesaWaterWise.

- High-Efficiency Clothes Washers** (Start at \$50)
- High-Efficiency Dishwashers** (Start at \$50)
- Flux Modulator** (Start at \$100)
- Smart Irrigation Systems** (Start at \$200 for properties less than 1 acre and \$300 for properties greater than 1 acre)
- Smart Controller** (Start at \$50 for properties less than 1 acre and \$75 for properties greater than 1 acre)
- Flushing Service** (Start at \$200 for properties less than 1 acre and \$300 for properties greater than 1 acre)
- Water-Saving Toilet** (Start at \$100 for properties less than 1 acre and \$150 for properties greater than 1 acre)
- Water-Saving Showerhead** (Start at \$100 for properties less than 1 acre and \$150 for properties greater than 1 acre)
- Water-Saving Faucet** (Start at \$100 for properties less than 1 acre and \$150 for properties greater than 1 acre)
- Water-Saving Shower Pan** (Start at \$100 for properties less than 1 acre and \$150 for properties greater than 1 acre)
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LOCAL WATER IS THE BEST!

WATER EXPLORERS

ISSUE: 1
27 PAGES

MesaWater EDUCATION CENTER

CLEAN SAFE WATER
Protects people and planet



OC agencies to launch hunt for new source of tap water

By Anna Moschovakis
moschovakis@ocregister.com

The counties search for a new source of drinking water to avoid drought is being accelerated by a new report from the Orange County Board of Supervisors. The report says that the county's current water supply is not sustainable and that a new source of water is needed. The report also says that the county's current water supply is not sustainable and that a new source of water is needed.



CHILLED WATER

FILL HERE FILL HERE

YOU'RE ABOUT TO ENJOY 100% LOCAL MESA WATER. QUALITY WATER, ON TAP!

MesaWater DISTRICT®

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QUESTIONS?



THANK YOU!

