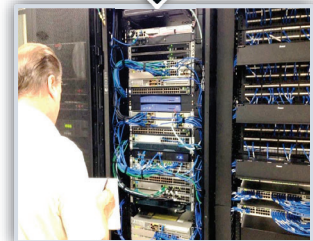
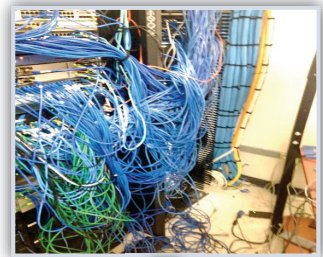


# MESA WATER INFORMATION TECHNOLOGY FUNDING REQUEST

February 12, 2025

## 5 Years of IT Improvements & Accomplishments

- Refreshed Desktop Equipment & IT Infrastructure
- Amazon Web Services Cloud Storage
- Microsoft Office 365
- Cyber Security Improvements
- Updated & Secured SCADA Environment
- 24/7 Network Monitoring
- NIST Audit Ops Score of 3.2 out of 5



## Current T2 Contracts & Services Provided

- Existing 5-year contracts totaled \$4.4 MM
- Day to Day Operational & After Hours Support
- Managing the Network & Engineering Support
- Patches, Updates, & Upgrades
- Vendor Software Support
- Special Projects
- Providing Excellent Customer Service

3 | February 12, 2025



## Request 1: Change Order to Existing Contracts

### **Approve Change Order for \$414,860**

- Global Pandemic
- Rising Labor Costs
- Supply Chain Disruptions
- Increased Inflation Pressure
- Increased Cybercriminal Activity
- \$414,860 at 9.4% over the approved value

4 | February 12, 2025



# Request 2: T2 Contract Extension

## Approve Contract Extension for \$772,781

- Extend for the period ending 6/30/25
- Providing Excellent Customer Service & Support
  - 56 Mesa Water Staff
  - Day to Day Operations, Network, Systems & Engineering Support

## The Plan

- Next 3 Months: Negotiate IT Services Contract for FY 2026
- Next 5 Months: Start IT Services Competitive Bid Process
- Evergreen Contract Policy
- Changing IT Services Market

# Staff Recommendations

- Approve a Change Order for \$414,860
- Approve a Six Month Contract Extension for \$772,781

7 | February 12, 2025



# QUESTIONS?

