

Mesa Water District Completes Mainline Valve Replacement Project to Ensure a Reliable Water Supply

It's a wrap for phase one of Mesa Water District's Mainline Valve Replacement Project! One of Mesa Water's strategic goals is to perpetually renew and improve our infrastructure. This important project replaced 81 mainline valves throughout south Costa Mesa and parts of Newport Beach, including 25 residential valves and 56 commercial valves, to help ensure a reliable water supply.

The work required both daytime and nighttime water interruptions, as well as traffic mitigation for the work areas and asphalt repair.



We are grateful for your patience and understanding as our crews worked to replace the valves over the past 10 months. The project was completed on schedule – even with all the rain delays – and within budget.

Thank you for the privilege of providing you with 100% local, reliable, clean, safe water!

For infrastructure updates, visit [MesaWater.org/construction](https://www.MesaWater.org/construction).

Governor Lifts Several Water Use Restrictions

After months of above average rainfall, Governor Gavin Newsom issued an executive order on March 24, 2023 that lifted some measures that limit watering hours and days. However, requirements around wasteful use remain in place, including prohibitions on watering lawns within 48 hours of rainfall and using hoses without shut-off nozzles.

A ban on watering any grass at commercial, industrial and institutional properties that is ornamental and not used for recreational purposes or community events – is also still in effect.

Visit [MesaWater.org/BeMesaWaterWise](https://www.MesaWater.org/BeMesaWaterWise) for more information and water-wise tips.



ASK US ANYTHING

HAVE A QUESTION?



How can we help?...

www.MesaWater.org/Ask

Do You Have a Question About Mesa Water? Ask Us Anything!

Mesa Water wants to hear from you! Submit your question and one of our Board members will record a video response that will be shared on Mesa Water's website, Facebook and Instagram.

Questions will be anonymous, and those with a similar theme will be combined.

To submit your question, visit [MesaWater.org/Ask](https://www.MesaWater.org/Ask).

Staff Splash – Meet Colleen Grace

Colleen Grace, administrative office assistant, ensures excellent customer service for our employees and customers.

Q: What is your favorite thing about working in the water industry?

A: I did not realize there were so many facets of the water industry: legislative, legal, regulatory, operational and many more. It takes a lot of dedicated and talented people to operate a water district, which Mesa Water is fortunate to have in abundance. I love my Mesa Water family and am thankful every day.

Q: What would people find the most interesting about your role?

A: In my position as administrative office assistant, I am fortunate to be able to interact with every aspect of the business on a daily basis – from the Board of Directors to the General Manager, to operations, engineering, customer service and finance personnel.

Q: What would you like the community to know about Mesa Water?

A: Mesa Water leadership and its employees truly care about being able to supply reliable, safe water, an essential, basic need, to the community for generations to come. We invest in our infrastructure and look for innovative ways to develop new water sources to maintain our 100% local supply.

Q: When you are not at work, what do you like to do for fun?

I love butterflies. During the pandemic, I bought my first milkweed plant and started raising monarch butterflies. It was amazing to watch them transform from egg to caterpillar to chrysalis and finally, emerging as an adult monarch butterfly.

Staff Splash is a recurring feature in News on Tap.



Switch to Paperless Billing by June 30 and Receive a One-Time \$5 Bill Credit

Paperless billing via email is an easy, more environmentally-friendly way to receive your bill. Now through June 30, 2023, enroll in paperless billing and receive a one-time \$5 bill credit on your next bill.

Visit [MesaWater.org/BillPay](https://www.mesawater.org/BillPay) for a step-by-step guide on how to register your account for paperless billing. Once you've registered, you can also see options on how to make payments online or through automatic or recurring payment options such as AutoPay. Plus, enroll in AutoPay by June 30, and we'll send you a Mesa Water reusable water bottle!

For questions, please call Customer Services at 949.631.1200.

Benefits of Paperless Billing



- Easy and Convenient
- Environmentally Friendly
- Reduces Administrative Costs



Receive a \$5 Bill Credit!

Visit [MesaWater.org/BillPay](https://www.mesawater.org/BillPay) Today!



Your Water is Safe – Water Quality Report Available Online July 1

You can be confident that Mesa Water delivers high-quality water that meets or exceeds all stringent state and federal drinking water regulations. Mesa Water's 2023 Water Quality Report will be available online beginning July 1. Learn more at [MesaWater.org/WaterQualityReport](https://www.mesawater.org/WaterQualityReport).

To request a print copy, email Mesa Water Public Affairs at [info@MesaWater.org](mailto:info@mesawater.org).



[MesaWater.org](https://www.mesawater.org)

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Produced by Mesa Water's Board of Directors, **News On Tap** is a bi-monthly publication to inform Mesa Water's customers and community about water issues and events.

BOARD MEETINGS

Mesa Water Board meetings are held the second and fourth Wednesday of each month at 4:30 p.m. at 1965 Placentia Avenue, Costa Mesa, and are open to the public. For more information, call 949.631.1206.

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